

VERMONT SOUTH CLUB

2009 MEMBERSHIP SURVEY

Your responses to these questions will help us to plan for implementation of appropriate facilities, events and services. You can influence the future direction of our Club so we implore you to give deep consideration to the survey questions. If there is more than one member in your household, we would like each member to complete an individual questionnaire. Please return your completed questionnaire to collection boxes which are located in both clubhouses or you can mail it to **Vermont South Club, PO Box 6002, Vermont South 3133.**

Place a ✓ in appropriate box

- 1 What is your gender? Male Female
- 2 What is your membership category? Senior Junior Full-time student
- 3 Do you have an internet connection? Yes No
- 4 Do you have an email address? Yes No
- 5 What sports do you play at our Club?
(tick multiple answers as necessary)
- | | | |
|---------------------------------------|-------------------------------|---------------------------------|
| <input type="checkbox"/> Tennis | <input type="checkbox"/> Comp | <input type="checkbox"/> Social |
| <input type="checkbox"/> Bowls | <input type="checkbox"/> Comp | <input type="checkbox"/> Social |
| <input type="checkbox"/> Indoor Bowls | <input type="checkbox"/> Comp | <input type="checkbox"/> Social |
| <input type="checkbox"/> Darts | <input type="checkbox"/> Comp | <input type="checkbox"/> Social |

6 Have you ever served on a VSC Committee or sub-committee?

Yes → In what capacity / how long?

No

7 If not on a Committee, are you willing to offer your services?

Yes → Specify areas are of interest

(tick multiple answers as necessary)

- | | | |
|--|--|---------------------------------------|
| <input type="checkbox"/> Administration | <input type="checkbox"/> Bar | <input type="checkbox"/> Court Maint. |
| <input type="checkbox"/> Social | <input type="checkbox"/> Greens | |
| <input type="checkbox"/> Sponsorship | <input type="checkbox"/> Housekeeping | |
| <input type="checkbox"/> Court Maint. | <input type="checkbox"/> General Maint. | |
| <input type="checkbox"/> Gardening | <input type="checkbox"/> Tournament/Event Convenor | |
| <input type="checkbox"/> Other specify → | <div style="border: 1px solid black; width: 200px; height: 15px;"></div> | |

No

8 What skills/expertise do you have that may be of benefit to the Club? Please also describe any areas of special interest.

9 Volunteer labour is critical in Clubs like ours but it is becoming more difficult to attract in some areas. All too often we find the Club is needing to use paid labour in place of volunteer time from members. One option is to impose a "non-volunteer" levy on those who are unable or unwilling to contribute a minimum amount of time to working bees or Club administration.

a) How many hours work do you volunteer to our Club per year? None 1-9 10-20 More

b) Do you support the concept of a levy for those who do not volunteer their time? Yes No

Please add your comments:

10 How do you rate the cost of our Club fees?

- Low
 Reasonable
 High

Comments/suggestions

11 Are you aware of all our Club sponsors? Yes No How many are there?

12 Have you approached or utilised a Club sponsor? Yes No
 Yes → How many times?
 Yes → How many sponsors?
 No

13 Do you find the Club Newsletter interesting and informative? Yes No

14 How could it be improved?

15 How long have you been a member of the VSC? < 1 year 1-2 years 3-5 years 6-10 More

16 If you joined within the last 2 years, were you satisfied with the new member induction process and the information provided to you? Completely satisfied Somewhat satisfied Not satisfied

Please add your comments:
(incl suggestions for improvement)

17 Please comment on Club's Social events Completely satisfactory More events required Costs are too high

18 What suggestions do you have for additional social events or improvements in general?

19 What is the most important issue or aspect of the Club that you would like to see improved or changed?

20 What suggestions do you have for new features or activities that would benefit members in general?

BOWLS PLAYERS ONLY

B1 What format of games do you prefer?
 (tick multiple answers if necessary) Fours Triples Pairs Singles Mixed

Please add your comments:
 (incl suggestions for improvement)

B2 What are your preferred times to play?
 (tick multiple answers if necessary) Mon Tues Wed Thu Fri
 Sat Sun Day Night

B3 In what events do you participate?
 (tick multiple answers if necessary) Pennant
 Organised Social Games
 Other specify →

B4 What is your view of organised social days?

a) Frequency More required Satisfactory Too many

b) Cost Too expensive Satisfactory Too low

c) Prizes Unsatisfactory Satisfactory

Please add your comments:
 (incl suggestions for improvement)

d) What is your preference for start time
 of the Sunday BBQ events 1:30pm 3:00pm Other →

B5 How do our facilities compare with other Bowls Clubs?

a) Clubhouse Better Similar Worse

b) Green Better Similar Worse

c) Surrounds & gardens Better Similar Worse

B6 What suggestions do you have for improvements,
 alterations or additions?

B7 Do you play in bowls events at other Clubs? Yes

↳ a) What nature/format?

b) How often?
 times per year

No

B8 Would you be prepared to play in tournaments
 with larger prizemoney and higher entry fees? Yes No

Please add your comments:

TENNIS PLAYERS ONLY

T1 How do our facilities compare with other Tennis Clubs?

- a) Clubhouse Better Similar Worse
- b) Courts Better Similar Worse
- c) Surrounds & gardens Better Similar Worse

T2 What suggestions do you have for improvements, alterations or additions?

T3 What format of tennis do you prefer?

(tick multiple answers if necessary)

- Doubles Singles Mixed
- Competition Organised Social Casual social
- Night Day Weekend Mid-week

Please add your comments:
(incl suggestions for improvement)

T4 Do you play in tennis tournaments at other Clubs?

- Yes → a) How many times per year?
- ↳ b) What type and format?
- No

DARTS PLAYERS ONLY

D1 As you satisfied with the facilities offered?

- Completely satisfied Somewhat satisfied Not satisfied

D2 What could be done to improve the facilities or the games offered?

OPTIONAL

Your response to this questionnaire will be kept confidential within the Club Committee but we encourage you to include your name to enable us to follow up on any issue or request that you may have made.

Name

email address

If you wish to remain anonymous, we would still like to record your email address. As a seperate unrelated action, would you please send your email address to our membership secretary, Jill Raymond at jar46@netspace.net.au as soon as convenient.

THANK YOU FOR PARTICIPATING